

# AAMC Situational Judgment Test Technology Issue Report Form

Submit this form to [asksjt@aamc.org](mailto:asksjt@aamc.org) if:

- You believe that a technology or system issue interfered with your performance on the AAMC SJT Exam; or
- Your internet browser closed during the exam and you were not able to reconnect with your proctor

Prior to completing this form, please see [The AAMC Situational Judgment Test: Essentials: Testing Year 2021](#), for more information about reporting a technology issue. The AAMC must receive your completed form no later than 11:59pm ET, on the next day following your exam appointment. (For example, if your appointment was any time on June 8, the AAMC must receive your form no later than 11:59 pm ET on June 9, 2021.)

## Biographical Information

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

AAMC ID: \_\_\_\_\_

## Technical Issue

When did you take the AAMC Situational Judgment Test?

Using the list below, please select the technology issue(s) you experiences (or think you may have experienced) while completing the AAMC Situational Judgment Test (Select all that apply):

- Microphone and/or video camera would not start working
- Microphone and/or video camera stopped working during the test
- Testing platform would not start working
- Testing platform stopped working during the test
- Screen loading delays when advancing from one scenario to another
- Other: \_\_\_\_\_

When during the test did you experience this technology issue (e.g., scenario 2, 30 minutes in, etc.)?

On what kind of device were you taking the test when you experienced the issue?

- Desktop or laptop computer (PC)
- Desktop or laptop computer (Mac)
- Desktop or laptop computer (Other)

What internet browser were you using?

- Google Chrome
- Mozilla Firefox
- Other: \_\_\_\_\_

Briefly explain the technology issue you encountered. Please be as specific as possible.

## Certification and Authorization

Check the following boxes to indicate acceptance of the terms related to your request for a review of your AAMC Situational Judgment Test due to a technology-related issue.

- I understand that the AAMC will review the session logs and any proctor reports from my AAMC SJT exam session and, at its sole discretion, determine whether technology or system issues affected AAMC's ability to score my exam.
- I acknowledge and agree that the information I submit related to my request for a technology issue review may be used for research purposes pursuant to the [AAMC Privacy Statement](#) and the [AAMC Policies Regarding the Collection, Use, and Dissemination of Medical Student and Applicant Data](#).

**By electronically signing my name below, I certify that all of the foregoing information in this form is true and complete to the best of my knowledge.**

**Signature:**

**Date:**