

2026 AAMC **PREview**® Essentials





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Introduction to the Essentials

Reading this guide is the first step in preparing to take the AAMC PREview® professional readiness exam. This document is the official policy and procedure guide for the PREview exam, and the information within is necessary for a smooth registration, testing, and score reporting experience. The current version of the PREview guide is required reading for all PREview examinees, including returning examinees.

The *2026 AAMC PREview® Essentials* is subject to change. The version applicable to your test day is the version in effect when you register. At the time of registration and on test day, you will be asked to certify that you have read and agree to comply with the policies and procedures included here.

The AAMC provides the PREview exam with the assistance of its test delivery administrator, Meazure Learning. The following terms will be used throughout the guide:

AAMC PREview® Delivery Partner	
Partner Reference	Service
Meazure Learning	Test delivery administrator
Meazure Exam Platform	Test delivery software
ProctorU Proctoring Platform	Remote proctoring

Participating Schools

It is your responsibility to determine if and when you should take the PREview exam. A growing number of medical schools and other health professions programs require or recommend that applicants submit situational judgement test scores.

Many, but not all, medical schools and other health professions programs use PREview scores. Those that use PREview scores may participate in one of the following ways:

1. Requiring a PREview score — your application is not complete until you have provided a PREview score.
2. Recommending a PREview score — the school is requesting your score but may review your application with or without a PREview score.
3. Requiring a situational judgment test — your application is complete when you have submitted a score from a situational judgment test, and the PREview exam will satisfy this requirement.
4. Exploring PREview scores for future use — the school is requesting your score so that it may evaluate the use of PREview scores as a requirement or recommendation for a future application year. The school will not use your score to make an admission decision in the 2026-2027 application cycle.

Information about participating schools is available on the [PREview website](#), which is updated frequently as schools and programs notify the AAMC of their participation. Other resources for medical school participation include the Medical School Application Requirements™ (MSAR®) database and the American Medical College Application Service® (AMCAS®).



Eligibility to Take the Exam

You are eligible to take the PREview exam if all three of the following statements are true:

- You are intending to apply to an eligible health professions program.
- You are taking the exam from an approved location.
- You have not reached the testing limits.

If you do not meet one or more of the eligibility guidelines but still wish to take the PREview exam, you may request special permission (refer to [Requesting Special Permission](#)). More information can be found below.

Eligibility Requirements

Eligible Health Professions Programs

You may take the exam if you are preparing to apply to a health professions program that accepts PREview scores for admission, and you are not currently or were not previously enrolled in a health professions program. These programs include:

- MD
- DO
- Podiatric
- Dental
- Any other health-related programs that accept PREview scores to satisfy a situational judgment test requirement

At the time of registration, you will be required to read and agree to a statement verifying that you are taking the exam solely for the purpose of applying to a health professions program.

Geographic Location for Testing

Although the exam is delivered online, all examinees must register for and take the exam from within an eligible country. A list of countries where testing is not permitted is available on the [PREview website](#). If you register or take the exam from a country where testing is not permitted and you have not received [Special Permission](#), the AAMC reserves the right to cancel your exam registration, terminate your exam session early, and cancel your score. Refunds for canceled registrations or test scores will not be provided.

Appointment and Testing Limits

If you have already taken the exam and received a score, you may register and take the exam again if you have not reached the maximum allowed attempts. You may attempt the PREview exam twice during the 2026 testing year, and you may hold a maximum of one appointment at a time. There is a lifetime maximum of four attempts. Please refer to the table below for details.



AAMC PREview® Testing Limits*	
Limit	Attempt
Testing Year Limit	You may attempt the PREview exam twice per testing year.
Lifetime Limit	You may attempt the PREview exam no more than four times in your lifetime (beginning with the 2024 administration).
No-Shows	Failing to appear for a scheduled exam is <i>not</i> considered an attempt. You may schedule another exam, but you will be required to submit a new registration fee.
Incomplete or Voided Exam	Beginning but not completing an exam or voiding an exam is considered an attempt. Each exam attempt is counted toward your limit for the testing year and your lifetime limit. Refer to the No-Show or Noncompletion table in the Appointment Changes section for additional information or exceptions.

**In future years, the AAMC may establish new testing limits.*

Requesting Special Permission

If you do not meet one or more of the general or additional eligibility requirements above, you must apply for special permission to register and take the PREview exam. You must apply for special permission if any of the following statements are true:

- You wish to take the exam for any reason other than applying to an eligible health professions program.
- You are currently or were previously enrolled in an eligible health professions program and want to change schools or programs. If you are currently accepted but not enrolled in classes for an eligible program, you are not required to obtain special permission.
- You are unable to comply with all AAMC testing procedures for reasons other than a medical condition or disability. To request adjustments to the standard testing conditions due to medical conditions or disability, please refer to [Accommodations for Examinees With Disabilities or Medical Conditions](#).
- You wish to test from a country not currently authorized for testing.
- You have reached the testing limits, but while taking your most recent exam, you experienced a technical problem and reported it by the deadline.



Special permission to take the PREview exam must be requested by emailing askpreview@aamc.org with “Special Permission Request” in the subject line. Please include the following information:

- Your full name as you will enter it on your exam registration
- Your AAMC ID
- Your email address
- Your phone number
- Your preferred test date (if known)
- The reason you are asking for special permission
- The eligibility requirement you do not currently meet

The typical time frame for AAMC review is five business days. Processing time may be longer if any of the required information listed above is missing.

Failure to obtain special permission prior to scheduling your exam may result in, among other consequences, an investigation by the AAMC, appointment cancellation, cancellation of scores, or a ban from taking the PREview exam for a designated time period or permanently. Refer to the [Investigation Procedures, Consequences, and Arbitration section](#) for more information about the AAMC investigation process.

Exam Registration

The PREview exam is delivered only on specific dates. The 2026 testing year will run from April through October. Please refer to the [PREview website](#) for the current testing dates.

- You must register for the exam through the [PREview Portal](#) using your AAMC username and password.
- Test dates and appointment times will be available on a first-come, first-served basis until they reach capacity.
- You are responsible for selecting the correct appointment time and time zone in which you plan to test. Prior to registering:
 - Determine the time zone of your testing location and whether the testing location will be in standard or daylight savings time.
 - If you need to reschedule or cancel an appointment to correct mistakes when selecting a time or time zone, you will be responsible for paying related fees.
- Registration deadlines vary by testing window. Deadline extensions will not be granted for any reason.

AAMC ID and Account Requirements

You must have an AAMC ID, username, and password to register for the PREview exam. If you have accessed other AAMC products and services, such as the Medical College Admission Test® (MCAT®), MCAT Official Prep Products, the Medical School Admission Requirements (MSAR) database, the AAMC Fee Assistance Program, or the American Medical College Application Service (AMCAS), then you already have an AAMC ID. You must use the same AAMC ID when registering for your PREview exam. If you do not have an AAMC ID, the system will direct you to create an account and establish a username and password before logging in.

If you cannot remember your username or password, you may NOT create a new AAMC ID. Doing so may create delays in the registration process for you. For help recovering your account information, please contact the [AAMC Account Help Team](#) or [reset your password](#).



Registration and Scheduling Violations

To protect exam security and integrity, you may not create multiple AAMC IDs for any reason.

Failure to follow the PREview registration rules may create identity validation and verification issues, the potential for mistakes in the assignment of score results, and other disruptions related to the application process.

If the AAMC suspects you may have committed a registration violation that, if true, would threaten the validity, integrity, or security of the PREview exam, and there is not sufficient time to fully investigate and resolve the issue before your scheduled exam day, the AAMC may, at its sole discretion, cancel or reschedule your exam day to allow time to conclude the investigation.

The following are violations of the PREview registration rules that may result in cancellation of an appointment, cancellation of your exam score, a ban from taking the PREview exam for a designated period of time or permanently, or other consequences (refer to [Investigation Procedures, Consequences, and Arbitration](#)):

- Creating more than one AAMC ID.
- Registering for the PREview exam under another individual's AAMC ID.
- Providing false or inaccurate information when creating an AAMC ID or registering to take the PREview exam.
- Allowing someone else to register or test under your AAMC ID.
- Holding multiple appointments at the same time.
- Improperly exceeding the testing limits for the exam.
- Selling or giving away your AAMC ID or appointment to someone else.
- Purchasing an AAMC ID or appointment from someone.
- Switching registrations with another examinee.

Name Requirements

Register using the first and last name that is on the identification you will use to verify your identity on test day. Please refer to the [Identification Requirements section](#) for more details. The first and last name listed on your registration must **exactly** match the first and last name listed on your ID — do **not** register using a nickname, partial names, or initials. Be sure to double-check for misspellings.

Name Changes or Updates After Registration

You may request an update to your name if:

- You had a legal name change.
- You notice a misspelling in your registration.
- You need to update your name to match your ID.

To update your name, please log in to the PREview Portal and update your name at login. Once this step is completed, please email askpreview@aamc.org by no later than the registration deadline associated with your appointment to confirm that your name is correct in the exam vendor's platform. You must complete both steps prior to the registration deadline associated with your appointment.



Deadlines

Deadlines vary by testing window. Please refer to the [PREview website](#) for all registration-related deadlines. Please note the following:

- Scheduling deadlines are at 11:59 p.m. Eastern Time.
- Rescheduling and cancellation deadlines are by appointment date and time.

All deadlines are subject to change and deadline extensions will not be granted for any reason.

Fees

There is a flat registration fee for the PREview exam for the 2026 testing year which includes:

1. One exam appointment.
2. Unlimited score distribution if you choose to score the exam.

The rescheduling fee will be charged each time you reschedule your exam.

Standard AAMC PREview® Exam Fees	
Activity	Fee
Register for Exam	\$105
Reschedule Exam	\$25

Applicable Taxes

You may be required to pay applicable sales tax, value-added tax, goods and services tax, or similar tax required by law in the country or locality in which you are testing. If taxes are applicable, they will be collected at the time of scheduling.

Disputed Charges

If you dispute a credit card charge for any reason, the AAMC will invoice you for the disputed amount and may take one or more of the following actions until the invoice is paid:

- Revoke your access to the PREview registration system.
- Withhold previously released scores and any scores that have yet to be released.
- Cancel an upcoming exam appointment.



AAMC Fee Assistance Program: PREview Exam Benefit

If you are approved for the [Fee Assistance Program](#) PREview benefit, your registration fee for your first exam attempt will be waived and a 50% discount on rescheduling fees and any subsequent registrations will be applied. If you do not attend your scheduled exam (no-show), you will not receive another free exam registration; you will receive the 50% discount on your next exam registration. Please note:

- Fee Assistance Program benefits are not retroactive. If you choose to register for an exam prior to receiving Fee Assistance Program approval, you will not be eligible for a refund of your full registration fee or any rescheduling fees.
- Fee Assistance Program recipients are subject to all other PREview rules and deadlines.
- Fee Assistance Program benefits will not be extended as a result of failing to comply with any rules or deadlines.

For information about the Fee Assistance Program, including eligibility requirements, benefits, and application deadlines, visit the [AAMC website](#), email feeassistance@aamc.org, or call 202-828-0600.

Appointment Changes

You may reschedule or cancel your exam appointment by the posted deadlines. Deadlines may vary by testing window and are subject to change.

Rescheduling an Appointment

You may reschedule your exam for an available date within the same testing year through the [PREview Portal](#). If you wish to reschedule your appointment, you must do so by the deadline associated with your current appointment. Rescheduling fees are not refundable for any reason and deadline extensions will not be granted for any reason.

Canceling an Appointment

Cancellation within the approved cancellation window is available within the [PREview Portal](#). Please ensure you process any cancellation requests before the cancellation deadline associated with your appointment date and time. Please note that once you cancel your appointment, the AAMC is unable to reinstate it.

Missed and Incomplete Appointments

Examinees are responsible for logging into their account and starting their appointment on time.

If you do not show up for your exam appointment or are unable to start or complete your exam, you may submit a new exam registration, provided that:

- You meet the eligibility requirements at the time of the new registration.
- Registration deadlines have not passed.
- Appointments are still available.
- You pay the new registration fee.



Please refer to the table below for more information on what scenarios count towards your testing limits.

No-Show or Noncompletion Reason	Counts as a Testing Year and Lifetime Attempt
No-Show	No
You attempt to check-in late and are denied.	No
You do not provide an acceptable ID on test day. (You will not be able to take the exam.)	No
You refuse the Examinee Agreement.	No
You start but do not complete the exam. This includes any scenarios in which the proctor determines that your testing location, identification, environment, or equipment do not meet the requirements, or that the proctor determines that a violation of any testing rule may have occurred after you start the exam.	Yes
You void your exam. (Refer to Scoring or Voiding Your Exam .)	Yes

Refunds

You will receive a 50% refund of your registration fee if you cancel no later than the deadline associated with your scheduled appointment. Rescheduling fees are nonrefundable.

Refunds will not be issued for the following:

1. You committed a registration violation.
2. You missed the cancellation deadline and do not qualify for an Emergency Refund.
3. You received Fee Assistance Program approval after you registered for your exam.
4. You arrived late for your testing session.
5. You did not show up to your testing appointment. This includes if you miss your appointment due to misunderstanding time zones.
6. You were unable or unwilling to complete the required steps of the exam check-in process.
7. You failed to provide approved identification during exam check-in.
8. The name on your registration does not exactly match your identification.
9. You were unable to start or finish the exam due to your internet connection.
10. You were unable to start or finish the exam because your equipment or environment does not meet required specifications.
11. You violated the Examinee Agreement or any other terms and conditions, resulting in exam termination or score cancellation.
12. You voided your exam.



Emergency Refunds

If you missed the deadline to cancel your exam but you were unable to attend your appointment, the AAMC may provide, at its sole discretion, a 50% refund of your registration fee if you provide documentation of a qualified emergency. The AAMC will approve only one emergency refund request for the PREview exam per examinee per calendar year. For consideration, you must submit a completed [Emergency Refund Request form](#) along with all supporting documentation to askpreview@aamc.org by the submission deadline. The AAMC will review and respond to your emergency refund request within two weeks of receiving all required documentation. An emergency is considered qualified if it meets all of the following criteria:

1. It occurred on or before your exam appointment and within the posted time frames.
2. You provide supporting documentation. All supporting documentation must be in English.
3. The AAMC received your [Emergency Refund Request form](#) and all supporting documentation no later than 10 calendar days following your exam appointment.

The chart below is illustrative of the types of emergencies and associated documentation the AAMC will consider for an emergency refund request. You may submit an emergency refund request for other events with documentation, which will be considered at the AAMC's sole discretion.

Event	Documentation Requirements
You experience an acute medical emergency.	A doctor's note that indicates you are unable to take your exam due to a medical emergency or hospitalization that you experienced within 30 days of your exam. Please do not send hospital records or photos of your emergency. The AAMC will not accept a doctor's note that indicates you had a doctor's visit after your exam date.
You experience a death in your immediate family.	Funeral program, obituary, or death certificate. The death or service must have taken place within 10 days of your exam date.
You must perform primary caregiver duties for someone who is sick.	A doctor's note that states the person you are primary caregiver for cannot be left without your assistance or availability on exam day. We will also accept power of attorney documentation for health-related emergency decision-making. Please do not send hospital records. The illness must have occurred within 10 days of your exam date.
You are unexpectedly called away to active military service.	Official request for deployment dated within 30 days of your exam date. The deployment date must also be prior to your exam date.
You are unexpectedly called away for health care service duties related to a catastrophic event.	Official request for deployment dated within 30 days of your exam date. The deployment date must be prior to your exam date.



Event	Documentation Requirements
You are displaced from your residence due to a natural disaster, or the national weather service or government recommend you shelter in place or evacuate.	Documentation of such event within 10 days of your exam date.
You experience significant disruption to services as a result of a widespread power outage or other event.	Documentation of such event within 10 days of your exam date.

Identification Requirements

The most common forms of accepted ID are state driver's licenses and passports. If you do not present a valid ID, you will not be allowed to test. If you are not allowed to test for this reason, you will not receive a refund. Depending on availability, you may register for a future test date and will be subject to a new registration fee.

Please note that even if an ID is valid for flight travel or to vote, it may not meet all the requirements to take the PREview exam. To ensure your ID meets the exam day requirements, please review the list below.

AAMC PREview® ID Requirements	
Requirements for Valid ID	Detail
The ID was issued by a government agency.	Examples: <ul style="list-style-type: none"> • State-issued driver's license • State-issued identification card • U.S. passport • U.S. passport card • Permanent Resident Card
The ID is original.	Your ID may not be a photocopy or digital picture of the original. Additionally, paper or digital IDs of any kind will not be accepted.
The ID expiration date is <i>printed</i> on the ID.	An expiration date that is extended by a sticker or similar mechanism will not be accepted. <ul style="list-style-type: none"> • Military personnel and dependents stationed outside their home state may present a state-issued driver's license with an extension sticker or paperwork that meets all other AAMC-accepted ID conditions.



AAMC PREview® ID Requirements	
Requirements for Valid ID	Detail
The first and last name on your ID EXACTLY match the first and last name on your PREview registration.	Any derivation from your registration will not be accepted. If your name is Matthew, your registration should say Matthew, not Matt. Middle names are not compared.
The ID expiration date is <i>after</i> your test date.	<p>If your ID will expire before your scheduled test date, you are responsible for obtaining a renewed ID before your exam.</p> <p>If you are unable to renew your ID, you must reschedule your exam prior to the rescheduling deadline associated with your exam window or email askpreview@aamc.org prior to this deadline to discuss possible alternatives.</p>
The ID contains a photo.	The proctor must be able to positively identify you from the ID photo.
The ID is tangible and whole.	There must be no evidence of tampering (clipped corners, holes, etc.).
The ID is in English.	IDs in any other language will not be accepted.

Reasons an ID may not be accepted include those listed below.

IDs Not Accepted
Paper ID or ID application receipt of any kind, including photocopy of ID
Digital ID or virtual ID, including photo of ID
Temporary ID
ID with extension sticker or renewal paperwork
Employee ID
Veteran ID Card (VIC)
Library card
Voter registration card
Birth certificate
Social security card
U.S. military ID (Due to federal law, please contact the AAMC prior to your exam date if a U.S. military ID is your only option.)



ID Exception Request

In limited circumstances, the AAMC may consider requests for an exception to the standard identification requirements. If the name on your ID does not match the name on your registration, if you are unable to provide the required identification, or if you have concerns that your identification may not be acceptable, you may submit an ID exception request. Please send an email to askpreview@aamc.org between three and 10 days before your exam date with the subject line "PREview ID Exception Request." You must include:

- Your AAMC ID
- The date of your scheduled PREview exam
- The reason for your ID exception request
- A copy of current government-issued ID

No ID exceptions will be accepted within three days of your exam date. ID exceptions are approved at the sole discretion of the AAMC.

Technical and Workstation Requirements

The PREview exam is administered through a secure online testing environment. This online environment allows you to choose your own location and use your computer equipment as long as your workspace and computer meet the specified technical and security requirements described below.

The AAMC has engaged a third-party vendor, Meazure Learning, to deliver your PREview exam and to capture and transmit your exam responses. By logging in through the PREview Portal, you will register for an appointment and take your exam through the Meazure Exam Platform, and Meazure Learning will secure and proctor your exam using the ProctorU Exam Platform. You will receive emails about your exam from both the AAMC and Meazure Learning.

Technical and Equipment Requirements

The detailed technical requirements for your desktop or laptop of your choice are available on the [PREview website](#). We strongly recommend you test your equipment ahead of your scheduled appointment by logging into the [PREview Portal](#) and using the Test It Out feature. The Test It Out feature is custom to the technical and equipment requirements of the Meazure platform; however, it is a point-in-time diagnostic. Successfully completing the Test It Out feature prior to the exam does not ensure you will meet the technical and equipment requirements on exam day.

Failure to meet the technical and equipment requirements may result in the inability to start or complete your exam. If you are unable to take your exam because your equipment does not meet the current technical requirements, you must reschedule or cancel your exam by the deadline associated with your exam appointment to be eligible for a refund. If you are then unable to start or complete your exam because your equipment does not meet the current technical requirements, you will not be eligible for a refund.

You may not take your exam on a phone or tablet. If you intend to take the exam using shared equipment at your university or workplace or using any equipment or network that is not your own, there may be firewalls or other restrictions in place that could prevent you from accessing the required security features. You will need administrator rights to access the exam. Please contact your university or employer system administrator for assistance.

Additional equipment requirements may be found on the [Meazure Equipment Requirements webpage](#).



Workstation and Environmental Requirements and Prohibited Items

You may not leave your workstation once your exam has begun, except as an approved accommodation.

You and your workspace and environment must adhere to the following requirements:

- Be completely free of all prohibited materials and electronics other than your desktop or laptop. Any notes or writing of any kind on your desk, walls, whiteboards, etc., should be removed. All prohibited items that cannot be physically removed from the workspace must be covered by a sheet, blanket, or paper. You may not use paper to take notes.
- The workstation must be a hard surface; floors, beds, or couches are not permitted. No other person may be in the workspace or be able to observe your workspace through windows, glass walls, or glass doors, or by any other means while you are taking the exam.

The proctor will ask you to complete a room scan to confirm your workstation and environment meet the requirements. Please refer to the detailed requirements and guidance on [preparing your workspace](#), which are available on the PREview website. If your workspace does not meet the requirements, the proctor may decline to start your exam or may terminate your exam after it begins. If you need more time to locate or prepare a workspace that meets the requirements, then be sure to reschedule or cancel by the deadline associated with your exam appointment.

As part of the room scan, the proctor will confirm you are not wearing or otherwise have accessible any prohibited items on your person or in your workspace. If you are wearing a prohibited item, you will be asked to remove it. You may be asked to briefly show your ears and forearms as part of the check-in process if they are covered or otherwise not visible to the proctor to confirm you are not wearing earphones or have other prohibited items on your person.

If you wear a religious head covering or other garment for religious purposes, you will be asked to briefly show your ears and forearms to confirm you are not wearing earphones or other prohibited items as part of the check-in process, but you will not be asked to remove your head covering or garment. Otherwise, you may wear your head covering or garment for the duration of the exam. You may request a proctor of the same gender to complete the check-in process.

If you are not permitted to start the exam or your exam is terminated after starting it because your workstation and environment do not meet the requirements, you will not be eligible for a refund.

Prohibited Items

You are prohibited from having the following items at your workstation while testing, except as an approved accommodation:

- Food
- Nonreligious head coverings
- Watches
- Sunglasses or tinted glasses that do not allow the proctor to see your eyes
- Headphones, plastic or metal earplugs, or earplugs with either Bluetooth or Wi-Fi connectivity
- Smoking or vaping paraphernalia

Drinks

Drinks are permitted while testing as long as they are in a clear bottle without any labels or writing on the bottle. If a spill should occur during your testing session, your exam timer will not stop, nor will a refund or free retest be offered. The exam attempt will count toward your testing limits.



Accommodations for Examinees With Disabilities or Medical Conditions

Accommodations are available if you can demonstrate that you need adjustments to the standard testing conditions.

Standard Testing Conditions

The following are the standard testing conditions as delivered without approved accommodations:

- The maximum allowed exam time is 75 minutes (1 hour, 15 minutes).
- There is no break.
- You may use the personal aids listed in [Resources Not Requiring Prior Approval](#). Please note: If you do not disclose and present an approved item for inspection before beginning your exam and the proctor subsequently notices you using it, the proctor may interrupt your exam to request inspection. The exam clock does *not* pause during this inspection.
- The total seated time ranges between 95 and 115 minutes, which you can influence by ensuring your computer and workspace meet the required specifications before your exam start time.
- The exam is delivered online, using your own equipment.
- You will take the exam at a location of your choice unless a testing center is required for the delivery of a specific accommodation. The most common accommodations that must be delivered at an approved test center includes paper exams, readers, scribes, and reading aloud while using hearing aids. There may be additional accommodations that require testing at a center, which will be determined at the time of the application review. Unless approved for these specific accommodations, in-person testing is not permitted.

For more information on the test format, refer to the [PREview website](#).

Since you will take the exam at a location of your choice unless a testing center is required (refer to the above), you do not need to request accommodations for the following:

AAMC PREview® Accommodations Requests Not Required	
Testing Condition	Reason Accommodation Request NOT Necessary
Separate testing room	You are required to select a room that will not be accessed by anyone other than you while your exam is underway.
Noise reduction	You are required to select a room that is carefully controlled for noise and movement.
Adjustable chair	You are using your own equipment. Please note: You must be seated during the exam. If you must stand, then you must submit an application for accommodations.
Adjustable height desk	You are using your own equipment. Please note: You must be seated during the exam. If you must stand, including use of a standing desk, then you must submit an application for accommodations.
Wheelchair accessibility	You select a room that is accessible to you.



AAMC PREview® Accommodations Requests Not Required	
Testing Condition	Reason Accommodation Request NOT Necessary
Adjustable lighting	You select lighting that meets your needs and is sufficient for the remote proctor to observe you through your computer's camera.
Trackball, touchpad, ergonomic keyboard, and screen overlay	You are using your own equipment. Please note that any equipment or accessories you provide must meet the technical and security specifications described in this document, and you must allow the remote proctor to adequately observe you through your computer's camera throughout your exam session.
Certain personal aids	Some personal aids (such as medication, medical devices, physical supports, and mobility devices) are permitted without an approved accommodation. Please refer to the list of Resources Not Requiring Prior Approval on the PREview website for more details.

Accommodation Application and Documentation Requirements

If, after reading about the standard testing conditions above, you believe that a disability or medical condition you have requires an adjustment to standard PREview testing conditions, please submit an [Application for PREview Accommodations](#). You should submit an accommodations application early to allow enough time to prepare and implement any accommodations for which you may be approved. Detailed instructions are provided on the [AAMC PREview accommodations](#) webpages, including the steps you need to follow.

Your application must include documentation that sufficiently supports the need for each accommodation requested. This documentation may include an evaluation or confirmation from a qualified health care provider. You should also submit documentation regarding accommodations previously approved for you (for example, accommodations granted in school or on other standardized examinations, such as the SAT or ACT). The AAMC already maintains records of previously approved MCAT accommodations; therefore, you do not need to submit the MCAT approval letter again.

All documentation must be in English.

This section provides general guidance; you must refer to the specific documentation requirements on the PREview Accommodations webpages. Documentation requirements vary by the type of disability, and applicants may need to consult more than one category.

Review timelines vary. You will be notified by email when a determination has been issued. A determination letter will be provided after your initial review, after a reconsideration request, or after an appeal. A determination letter will either fully approve, partially approve, or deny your request.

You are not required to wait for an accommodations decision before registering for the exam; however, deadlines and fees apply to all examinees. Most approved accommodations can be applied to an existing appointment if the approval is issued on or before the registration deadline associated with your test date, with the exception of accommodations requiring an in-person administration, which require at least 30 days' notice.

If your accommodations request is not approved, or is approved after the applicable deadline, your existing registration remains valid and you will test under standard conditions.



Registering for the Exam When Applying for Accommodations

You may register for the exam at any time; you do not need to wait for a decision on your application for accommodations. If you choose to register prior to receiving a decision on your application for accommodations, all regular [deadlines and fees](#) will apply, including rescheduling fees and cancellation deadlines. If you receive an approval for any of the accommodations you requested PRIOR to the registration deadline associated with your appointment, any approved accommodations will be applied to your appointment automatically if you are testing remotely. If you are not testing remotely, and your approved accommodations require an in-person administration, specific instructions will be provided in your approval letter to ensure that your accommodations will be available on your test day.

However, if you receive a full or partial approval decision letter AFTER the registration deadline associated with your exam appointment, your accommodations will not be available for your scheduled appointment. You may either keep your appointment and test under standard conditions or cancel your appointment and schedule a new date to test under the approved accommodations. If you choose to keep your appointment and test under standard conditions, it will count as an attempt. If you elect to test under standard conditions, your pending accommodations request will still be reviewed and any approvals could still be applied to future appointments.

If you receive a partial approval PRIOR to the registration [deadline](#) associated with your test date and have submitted a reconsideration or appeal, you may either keep your current appointment and test under the currently approved accommodations or reschedule your appointment by the [deadline](#) associated with your current appointment while you wait for the determination letter associated with your current application.

Review your determination letters in their entirety. If you have questions regarding applying accommodations to your exam appointment, please email askpreview@aamc.org.

Testing Session Information

Check-In Rules and Procedures

You must complete the following steps to start your exam. If you are unable or unwilling to complete one or more of these steps, your exam may be canceled, and you will not be eligible for a refund.

1. Install the [Guardian Secure Browser](#) ahead of your appointment. [Optional: Successfully complete the Test It Out feature.]
2. Log in on time. The exam is monitored by a live proctor; therefore, if you arrive after your scheduled start time, a proctor may not be available, and you may not be able to start your exam.
 - a. A late arrival will count as a missed exam. This includes if you miss your appointment due to misunderstanding time zones.
 - b. Missed exams are not eligible for refunds, regardless of the reason for the late arrival.
3. Present approved identification (refer to [Identification Requirements](#)) with your name matching EXACTLY the name on your registration. Be certain to check your identification prior to registering for the exam and prior to exam rescheduling and cancellation deadlines to ensure that your ID meets the requirements and that there are no variations in your name, including spelling variations.
4. Allow the proctor to assume control of your computer so that they may check your settings and ensure all prohibited applications, software, screen-sharing software, etc., are inaccessible.
5. Allow the proctor to scan your room to ensure your space meets the testing requirements and does not contain prohibited materials, equipment, or aids.
6. Accept terms and conditions and the Examinee Agreement.



Testing Sessions Are Observed and Recorded

Although you may be testing in your home or other private location, you and your environment will be observed throughout the testing session to ensure the security and integrity of the exam. You will be monitored by a proctor and may directly interact with the proctor or other exam officials during your session. Additionally, your session will be recorded, and the video of your session may be viewed later by exam officials or used for training purposes.

Standards of Professional Conduct During Testing Session

You are expected to adhere to standards of professional conduct throughout the testing session and avoid any behavior that could be considered inappropriate or disruptive, particularly when being observed and communicating with the proctor. Standards of professional conduct include, but are not limited to, dressing in a manner that appropriately covers your body, communicating courteously, acting respectfully, and complying with testing policies and procedures provided in this document and the instructions provided by the proctor.

We do not tolerate abusive, threatening, aggressive, or dehumanizing treatment of any kind toward the people with whom you might interact virtually or in person at the AAMC, at Meazure Learning, or while completing your exam. The AAMC reserves the right to refuse service to any individual who presents a threat or serious disruption to AAMC staff, Meazure Learning staff, or other examinees. Such behavior will be investigated in accordance with the investigation procedures outlined in this document and may be referred to law enforcement.

If, because of your conduct, you are not permitted to start the exam or your exam is terminated after starting it, an AAMC investigation may be conducted. The result of an investigation may include the denial of a refund, score cancellation, or the suspension of your ability to register for a future exam for failing to adhere to standards of professional conduct.

Examinee Agreement

The AAMC is committed to ensuring the accuracy and validity of PREview scores and to providing fair and secure testing conditions for all examinees. To fulfill this commitment, examinees must adhere to a set of common procedures.

The Examinee Agreement is a legally binding contract between you and the AAMC that sets forth the terms and conditions under which the AAMC will permit you to register for and take the PREview exam. In addition to the prohibitions and terms explained below, all of the policies and procedures contained in the current version of *The AAMC PREview® Essentials* are expressly incorporated herein as additional terms of the Examinee Agreement, as well as the [AAMC Website Terms and Conditions](#), the [AAMC Privacy Statement](#), and any policy statements made on the [PREview website](#). Adherence to the Examinee Agreement is necessary to enable the AAMC to maintain a fair and secure testing process for all examinees.

Because the Examinee Agreement is a legally binding contract, you should read it carefully. *If you do not indicate that you understand and agree to abide by the terms of the PREview Essentials, including the Examinee Agreement, you will not be able to register for or take the PREview exam.* On test day, you will be presented with the Examinee Agreement. By selecting “Agree” at the end of the Examinee Agreement, you will be certifying that you understand and agree to comply with these obligations. You will not be able to proceed with the exam if you do not agree.

Additionally, you will be required to agree to Meazure Learning Terms of Service when you log into the Meazure exam platform.



Full Text of the Examinee Agreement

Before you continue with the PREview exam, you must agree to each term and condition described below. Adherence to the Examinee Agreement is necessary to maintain a fair process.

By selecting “Agree” at the end of the Examinee Agreement, you acknowledge that you have read and understand these rules.

I certify that I am the person whose name appears on the PREview registration for the 2026 testing year.

I agree not to engage or attempt to engage in behavior that would provide me with an unfair advantage, or otherwise undermine the integrity, security, or validity of the PREview exam, including, but not limited to:

- Impersonating an examinee or engaging someone else to complete the exam for me.
- Unless otherwise approved by the AAMC:
 - Taking the exam in the presence of others.
 - Receiving assistance from anyone during the exam.
 - Assisting another examinee during the exam.
 - Having prohibited items in my workstation.
 - Taking an unapproved break, leaving my seat, talking (including reading aloud), or engaging in any activity the exam proctor has instructed me to cease while completing the exam.
- Failing to cover windows, glass walls and doors, using screen sharing software, or allowing access to the exam by any other means.
- Failing to remain visible to the proctor at all times.
- Attempting by any means to duplicate, record, or memorize exam content or items.
- Searching for potential responses online in advance or while completing the exam.
- Soliciting, discussing, or disclosing exam content or otherwise violating the terms of the Examinee Agreement.
- Failing to comply with the proctor’s instructions or reminders to follow testing rules and procedures.
- Engaging in verbal or other abuse, harassment, or threats toward the exam proctor. This includes, but is not limited to, any conduct that the proctor or other exam official deems vulgar, offensive, pornographic, obscene, abusive, criminal, or otherwise inappropriate.
- At any time after check-in and prior to completing the exam session, possessing, accessing, or using:
 - Any electronic devices, including cellular phones, headphones, and watches of any kind.
 - Cameras or recording equipment of any kind.
 - Books, notes, or any other written materials.
 - Any other personal items not listed in [Resources Not Requiring Prior Approval](#).
 - Weapons of any kind.

I understand and agree to *The AAMC PREview Essentials*, the [AAMC Website Terms and Conditions](#), the [AAMC Privacy Statement](#), and the [AAMC Policies Regarding the Collection, Use, and Dissemination of Medical Student and Applicant Data](#), and the AAMC’s collection, storage, and processing of my personal information according to these policies. I understand and agree that any personal information I provide during the exam process will be transferred to the AAMC in the United States and its delivery administrator, Meazure Learning; to those medical schools (wherever located) that I select through the exam registration system or through the AMCAS application in future years; and to other third parties as stated in these policies.

I understand and agree that any alleged violation of this Examinee Agreement or any alleged activity that may compromise the validity, integrity, or security of the PREview exam may be investigated. If I violate the terms of this Examinee Agreement, including those stated in *The AAMC PREview Essentials*, or fail to fully cooperate in any investigation of a violation, I may face the following consequences:



- My score may be placed on hold while the AAMC completes its investigation.
- The AAMC may issue a report of the factual findings of the investigation to legitimately interested parties.
- My score may be canceled, before or after the score is reported.
- I may be banned from taking the PREview exam for a limited time or permanently.

Information about the AAMC investigation process may be found in *The AAMC PREview Essentials*. I agree to comply with the terms of this Examinee Agreement, and I understand the consequences of failing to comply.

I acknowledge that the AAMC shall provide the PREview exam in a professional manner. Other than the foregoing, the AAMC provides the PREview exam “AS IS” and “AS AVAILABLE” without warranty of any kind whether express or implied, including, without limitation, warranties of fitness for a particular purpose and arising from course of dealing or the completeness or accuracy of any information or data provided under the agreement. The AAMC does not warrant that the service will be secure, timely, error free, or uninterrupted.

Discussion About AAMC PREview® Exam Content

The AAMC developed guidelines to help you understand the terms under which you test, the prohibition of disclosure of exam content, and how to appropriately share your testing experience. Failure to abide by the AAMC guidelines may result in a violation and investigation.

What IS permitted:

- Commenting on your general exam experience, such as the online interface or how you felt about taking a remotely proctored exam.

What is NOT permitted:

- Describing any scenario or item presented to you during your exam or your responses in greater or more specific detail than described by the AAMC herein or elsewhere, which includes discussing or disclosing a scenario or item list or describing the frequency or order in which such scenarios and items appeared on the exam.
- Outlining the steps or process to respond to PREview items beyond the guidance provided by the AAMC.
- Speculating about which questions are field-test or experimental items.
- Assisting anyone else in doing any of the above.

Violations

If the AAMC receives information that an examinee may have provided the AAMC with false information, engaged in conduct that may compromise the integrity of the PREview program, or otherwise violated the Examinee Agreement or the terms of *The AAMC PREview Essentials*, the AAMC will investigate.

Reporting Potential Violations

It is in the interest of all examinees to report the questionable behavior of others. A violation could provide an unfair advantage to an unethical and potentially unqualified examinee not only during the PREview exam but also in the medical school admission process.

Reports of alleged violations of the Examinee Agreement, cheating, disclosure of confidential PREview content, wrongdoing, and other actions or alleged actions that undermine the integrity of the exam will be treated confidentially. If you report such activity, the AAMC will not disclose your identity except on a need-to-know basis, including responses to subpoenas, court orders, or other legal proceedings.

Please report all potential violations to askpreview@aamc.org.



Investigation Procedures, Consequences, and Arbitration

[The AAMC Policies and Procedures for Investigating Reported Violations of Admission and Enrollment Standards](#) apply and are incorporated into the 2026 AAMC PREview® Essentials.

- If you are the subject of an investigation by the AAMC, you shall fully cooperate with the AAMC investigation, produce all documents and materials requested by the AAMC, and submit to an in-person interview conducted by or on behalf of the AAMC at the association's request. You shall truthfully and completely answer all questions posed during investigative interviews conducted by or on behalf of the AAMC.
- If the AAMC initiates an investigation, it will notify you before issuing an investigation report. Investigation-related communications will be sent to you via email. It is your responsibility to ensure that you have an active email address on file with the AAMC that you check frequently. All responses to the AAMC must be submitted in writing.
- At its sole discretion, the AAMC may elect to send a fact-based investigation report documenting the violation and subsequent investigation, with any attachments provided by the applicant, to legitimately interested parties, both now and in the future.

You will be provided with a draft investigation report to review and an opportunity to respond before the final report is issued. If, in your response, you conclude that the draft report unfairly characterizes the matter under investigation, or if agreement between the parties on the content and language of the report cannot be reached, you may request arbitration. Arbitration shall be conducted through written submission to the American Arbitration Association in Washington, D.C. *The sole issue for arbitration shall be whether the AAMC acted reasonably and in good faith in making its decision.*

In addition to issuing and disseminating the investigation report, the AAMC may take actions for policy or rules violations including but not limited to:

- Terminating an exam administration
- Issuing a warning letter to an examinee
- Placing PREview scores on hold
- Canceling an existing PREview registration or score
- Suspending PREview registration eligibility for a limited period or permanently

The AAMC may, at its sole discretion, file a civil lawsuit against you for material breaches of the Examinee Agreement that cause damage to the AAMC and/or a third party or for any other violation of the AAMC's legal rights. In addition, the AAMC may, at its sole discretion, refer you to one or more federal, state, or local prosecuting attorneys for criminal investigation and prosecution when it has a reasonable basis to conclude that you may have committed a crime in the course of violating the Examinee Agreement.

Remote Proctoring

In preparation for your exam, you must download the [Guardian Secure Browser](#). Before the proctor can allow you to access your exam, you must:

- Provide access to your device's camera and microphone
- Share your screen
- Share your physical photo ID on camera (the proctor will use your ID in conjunction with biometric facial-recognition software to authenticate your identity)

The proctor must perform systems checks to ensure your computer is working optimally for the exam platform. Therefore, the proctor may ask to take control of your computer. You will be able to observe all actions the proctor takes, which may include changing some of your computer settings and closing software and applications that are not permissible during your exam. If you have unpermitted software open during your exam, even if you are not actively using it, it can result in the termination of your exam



or exam score. You may decline to allow the proctor to assume control of your computer. However, by declining, you will not be permitted to take the exam.

As you take your exam, the proctor will continue to monitor your screen, camera, and microphone, and your entire face must remain within the camera frame at all times. The purpose of this live monitoring is twofold: to assist you should you experience a technical problem during your exam and to ensure you are following the terms stated in the Examinee Agreement.

At the end of your exam, prior to closing your session, you may ask the proctor to assist you in adjusting your computer to its original settings or you can contact ProctorU after your exam via chat. For guidance or direct access to ProctorU support, select either the [Windows](#) or [Mac](#) user links.

Proctor Assistance

The remote proctor is available to assist you should you experience any problems with or have a question about the exam software. The proctor may not assist with any questions about exam content. The exam clock is not paused when you initiate a question.

Assistance Connecting to a Proctor on Exam Day

When you log in to take your exam, you should be connected to a proctor within approximately five minutes. If you are not automatically connected to a proctor, please follow the instructions on the page or contact ProctorU support via the support chat link on the Guardian Browser page in the top left.

Proctor Assistance With Technical Issues

If you experience a technical issue, ProctorU will assist in troubleshooting. Please note: If a technical issue occurs prior to exam entry, this will not affect your exam time. You must notify the proctor if you are experiencing a technical problem while taking the exam. The proctor will pause your exam clock while researching and resolving the problem. If a technical problem cannot be resolved, you may be offered a new test appointment (called a “regrant”) free of charge. The sole remedy will be a regrant. Refunds will not be issued for technical issues. A regrant will not be offered if the technical issue was caused by failure to meet technical requirements. Refer to the [Reporting a Test Session Issue](#) section for more information.

Proctor Interruptions and Exam Terminations

If at any time during your exam the remote proctor has reason to believe you are violating any part of the Examinee Agreement, the proctor may interrupt your exam to request clarification of your activity, request you cease the prohibited activity, or terminate your exam.

The exam clock is not paused during any interruption initiated by the proctor for a security concern. Exam refunds are not available if your exam is terminated for prohibited activity.

Scoring or Voiding Your Exam

At the end of your exam, you will receive a question to score or void your exam. You will have 10 minutes to answer this question.

- Failure to properly void your exam may result in the release of your scores. These scores cannot be removed from your testing history, and scores cannot be voided after they have been released.
- If you do not make a selection when presented with the void-exam question before time expires, your exam will be scored.
- Once you make your decision to score or void your exam, you cannot change it.



Technical Issue Preventing Scoring Decision

If you experience a technical issue that prevents you from submitting your scoring decision, you must report the issue to the AAMC within five calendar days of your exam date for investigation. Please refer to the section below for instructions on Reporting a Test Session Issue. If you do not report the issue within this time:

- Your exam will be scored and released to your AMCAS application.
- You will not have the opportunity to have your exam voided or removed from your testing history later.

Testing Session Disruptions, Concerns, and Feedback

Many testing disruptions are due to connection and other technical issues that occur with the examinees' service providers, laptops, or other equipment. However, testing disruptions may also be caused by issues with the exam delivery provider: inability to launch the exam, audiovisual issues that inhibit the security of the remote proctored exam, and other substantial impairment to the delivery of the exam to the examinee in a secure manner. Most disruptions are related to the examinee's equipment. If you are unable to connect to or finish your exam as a result of your personal equipment, a refund or free retest will not be provided. Examples include but are not limited to:

- Weak internet connection
- Low battery/battery failure
- High RAM or CPU usage
- Incompatible applications
- Connecting from an unapproved location or a location outside of the United States or Canada
- Software updates occurring during your testing session

Reporting a Test Session Issue

In cases where the exam service was not delivered or completed as designed by the exam delivery provider, the AAMC may permit the affected examinees to retake the exam to remedy the situation.

If you believe that a test session issue in the Measure Exam Platform interfered with your performance on the exam and you wish to have the AAMC research what occurred, you must do both of the following:

1. Notify the proctor when the issue occurs.
2. Submit a completed [Test Session Issue Report](#) form to askpreview@aamc.org by the deadline (refer to the table below). Forms submitted after five calendar days will not be reviewed. If an exam irregularity is confirmed, you may get an opportunity to retake the exam at the AAMC's sole discretion.

Notifying the proctor when an issue occurs will allow the proctor to assess and possibly correct the problem so you can continue testing. Further, your report to the proctor will aid Measure Learning and the AAMC if they need to research the issue after your exam. Failure to report a problem to the proctor may hinder their ability to verify a test session issue.



Testing Issue Deadlines

Testing Issue Deadlines	
To submit a Test Session Issue Report	No later than five calendar days following your exam.
To use a regrant	No later than the last registration deadline for the testing year.

Retaking the Exam Due to a Test Session Issue

If the AAMC, in its sole discretion, determines that you need to retake your PREview exam due to a test session issue or system error, the AAMC will assist you in scheduling a new appointment within the same testing year during one of the posted exam windows. Every attempt will be made to provide you with your preferred time slot for a new appointment; however, availability of a specific date and time cannot be guaranteed. If your equipment has met the requirements, there will be no additional registration fees for new appointments scheduled as a result of a confirmed technology issue.

You must complete the entire exam. The AAMC cannot provide a score if you do not complete the entire exam.

Please note: The remedy described above is the exclusive remedy available for errors in registrations, errors in presentation of the exam items, technology disruptions, and potential compromises to exam content as determined by the AAMC.

Exam Feedback

All PREview scenarios and questions have been reviewed and validated by a panel of medical school representatives who have expertise in supervising and evaluating medical students, and their consensus ratings established the scoring key.

If you have a concern or other feedback about a particular scenario or question you saw on the PREview exam, please send the AAMC your feedback. While there is no process for challenging a question or rescoring an exam, the AAMC will consider your feedback when developing future exam forms. Email askpreview@aamc.org with the subject line “PREview Exam Feedback” and include the following information:

- Your first and last name as it appears on your PREview exam registration
- Your AAMC ID
- Your exam date and appointment time (in order to identify which exam form you took)
- A description of your concern or other feedback, being as specific as possible

The AAMC will acknowledge receipt of your feedback but will not provide information on if or how your feedback may be applied to future exams. Additionally, the AAMC will not provide you a copy of your exam or exam answers or provide any additional information other than your score, percentile ranking, and confidence band.



Score Reports

Understanding How Your Exam Is Scored

The AAMC collaborates with medical school representatives to develop the scoring key for the PREview exam (i.e., the key effectiveness rating for each response). These medical school representatives include admissions officers, faculty, student affairs representatives, and others who work closely with medical students and understand the expectations and professional standards of medical students.

Your PREview exam score is based on the extent to which the effectiveness ratings of your responses (items) align with medical educators' consensus ratings. Full credit is awarded for an item if your rating matches a consensus of medical educators' ratings. Half credit is awarded if your rating is one rating away from the medical educators' consensus rating but still on the same side of the scale (i.e., Effective/Very Effective responses or Ineffective/Very Ineffective responses).

For example, if an item is keyed "Effective" and you rate it "Very Effective," you receive half credit. If you rate the same item "Ineffective," you do not receive credit as the item key is on the opposite side of the scale.

Higher scores mean that your ratings align more closely with medical educators' consensus ratings, whereas lower scores mean your ratings align less closely.

Receiving Your Score

Scores will be released according to your testing window. Note the specific score release dates for each window in the [Testing Calendar](#). When your score is available, the AAMC will send you an email with instructions on how to access your score report. If you elected to have your exam scored, your score report will include your total score, confidence band, and percentile rank table. AAMC staff will not provide scores over the phone.

Selecting and Reporting Your Score to Medical Schools

The process for reporting your scores to schools and programs varies depending on how you apply to the school. Your score report will include all exams you have taken and scored since 2020, regardless of when, how, and where your scores are reported.

Reporting Your Score to Medical Schools That Participate in the AMCAS Program

When you initiate or submit the AMCAS application, your PREview scores will be automatically uploaded to your AMCAS application. If you take the PREview exam after submitting your AMCAS application, your score will be automatically uploaded to your AMCAS application when it is available on the published score release date.

Selecting and Reporting Your Score to Schools That Do Not Participate in the AMCAS Program

When your score is available or when you are ready to release your score report to a school that does not participate in the AMCAS program, you must log in to the [Testing Services Score Reporting System](#), where you will choose among the available options to release your scores. Once you request that your scores be released to institutions through the [Testing Services Score Reporting System](#), all scores in your score report will be released to the authorized institutions as they become available.

Additionally, any new exams that you have scored within one calendar year after you release your score report will be automatically released to the authorized institution as the scores become available. If you



receive new PREview scores more than a year after your request, you will need to submit a new request to have your new scores released to the authorized institutions other than those in the AMCAS program. For more information on how to release your scores, please visit our [website](#).

Additional Score Reporting Information

Once you select to release your PREview score to an application service or specific school through one of the methods above, you may not retract your decision. The AAMC is not responsible for any claims for damages resulting from the delayed release of AAMC PREview scores for any reason.

Future AMCAS Application Cycle Score Reporting

The AAMC will retain your PREview score report indefinitely. If you reenter the medical school application process in a future application year, the AAMC will upload your PREview scores to your AMCAS application. If you apply to a participating program with its own application or that uses another application service, the AAMC will release all scores available at the time of release.

Score Cancellation

The PREview exam is a standardized test, which requires that certain aspects of the test remain constant across the entire testing population, including, but not limited to, the number of items, the competencies covered, the difficulty of the test overall, and the conditions under which the test is proctored.

In the event an irregularity occurs that results in one of the standardized aspects of your test being altered to the extent that you may have been unfairly impaired or advantaged, the AAMC may, at its sole discretion, cancel your score. In such a case, the score will not be disclosed to you, medical schools, or any other interested parties. There is no appeal process. If your score is canceled due to no fault of your own, the AAMC will make every effort to reschedule you into a new test date within the same testing year at no additional cost.

AAMC Policies on PREview Examinee Data

Use of Personal Information

When you take the PREview exam, you agree to the use and release of your personal information as described below.

The AAMC will use your personal information — including collecting, storing, and processing it — in accordance with the [AAMC Website Terms and Conditions](#), the [AAMC Privacy Statement](#), the [AAMC Policies Regarding the Collection, Use, and Dissemination of Medical Student and Applicant Data](#), and any specific terms described herein. You agree to the transfer of your personal information to the AAMC in the United States and its delivery administrator, Meazure Learning; to those medical schools (wherever located) that you select through the exam registration system or through the AMCAS application in future years; and to other third parties as stated in these policies. Once your personal information has been transferred to a third party, the information is subject to that party's policies.

Personal information collected, stored, and processed during your PREview exam experience may include:

- Personal information collected during registration, including your name, email address, phone number, gender, race and ethnicity, country of citizenship and residence, undergraduate institution, and language background
- Identity information collected at the start of the exam
- Exam response information



- Biometrics collected in support of remote proctoring, including your ID, video and audio recording of your exam session, video of you and your exam environment, and keystroke measurements taken during your exam
- Exam grading and score data related to your exam performance

Any information published by the AAMC related to the PREview exam will use aggregate data. Individual test scores are not published or released to third parties unless permitted by the [AAMC Privacy Statement](#), meaning appropriate confidentiality and limitation of use obligations are in effect, or as otherwise authorized by you.

Health Professions Advisor Release

Selecting “Yes” to the Health Professions Advisor Release when you register for the exam authorizes the AAMC to release a record of your PREview scores to your school’s designated, AAMC-approved health professions advisor who has met the AAMC-established requirements and confidentiality protocols. The Health Professions Advisor Release is voluntary.

Furthermore, if you applied for fee assistance through the AAMC Fee Assistance Program, and in your fee assistance application you agreed to release award information to your health professions advisor, that information will be made available along with your test scores. If you indicated in your AMCAS application that you would like your application released to your health professions advisor, the AMCAS information released will include your PREview scores regardless of your answer to this question.

If an undergraduate institution does not have a designated health professions advisor or has not identified the advisor to the AAMC, the AAMC cannot release your scores to the institution.

Contact and Support Information

Specialists are available to help resolve your questions or concerns about the PREview process, policies, and procedures. Please allow two business days for a reply to your email. If you have an urgent matter that cannot wait two days, please call or use available chat features rather than email.

AAMC PREview® Contact Details	
Question	Contact
General Questions About the PREview Exam	Email: askpreview@aamc.org Phone: 202-540-5457 PREview Webpage A representative will respond to your inquiry within two business days during regular business hours: Monday-Friday, 9 a.m.-7 p.m. ET Closed Wednesday, 3-5 p.m. ET



AAMC PREview® Contact Details	
Question	Contact
Prior to Your Exam Appointment: Technical Questions About the PREview Portal	<p>Meazure Support: https://support.meazurelearning.com/hc/en-us</p> <p>Phone: 1-855-772-8678 (Select option 1)</p> <p>Support is available 24 hours a day, seven days a week.</p> <p>This will put you in touch with the Meazure Learning Support team, who will be able to triage all inquiries and escalate any issues if necessary.</p>
Support During the PREview Exam	<p>The Meazure Exam Platform has live support readily available if you have trouble connecting with a proctor or if other issues prevent you from taking your exam. To contact this support service:</p> <ol style="list-style-type: none"> 1. Log in to your account. 2. Look for the “Chat” option on the left panel of the Guardian Browser screen. 3. Fill out the form, and you will be connected with a chat support specialist. <p>If you are experiencing technical difficulties that are preventing you from logging into your scheduled appointment, do not delay contacting the Meazure Learning Exam Admin team:</p> <p>Live chat support</p> <p>Phone: 1-855-772-8678 (Select option 1)</p> <p>For helpful information on popular topics such as technical requirements, how the service works, and how to be prepared for a ProctorU session, access the Resource Center and Tutorial Video.</p>
Questions About Your Accommodations Application or Decision Letter	Email: previewaccommodations@aamc.org
Questions About Scheduling Your Exam With an Approved Accommodation	Email: askpreview@aamc.org

